Qustodio

FAMILY   SCHOOLS   BUSINESS   HELP   SIGN UP   LOGIN ⌄

How does it work?   Buy Premium   Downloads

Qustodio Parental Control App

Works on 🪟 🤖 🍎 ⌨ kindle nook

Android Installation Guide

Dear Parent,
Our Synodical Modern Media Committee strongly recommends using a filter and accountability software on <u>all our devices</u>. Especially on the <u>smart phones we give our children</u>. They recommend the Qustodio Parental Control App. Your local Modern Media Committee strongly echo these recommendations.

This guide will help you install and use Qustodio on your child's smart phone. It is important to remember this isn't a set it and forget it application (there is no such thing). It is crucial to be vigilant. In addition to watching their activity daily/weekly, check and test your child's phone from time to time to make sure Qustodio is still active, and is still filtering. If you are unable to do this please get a basic flip phone for your child, without a data plan; which is actually the best recommendation overall.

Qustodio's website and further information can be found here:
https://www.qustodio.com/en/

Let's Install Qustodio!

To start let's tap 'Google Play' and use the search feature to find 'Qustodio'. Tap to open it and tap the 'Install' button.
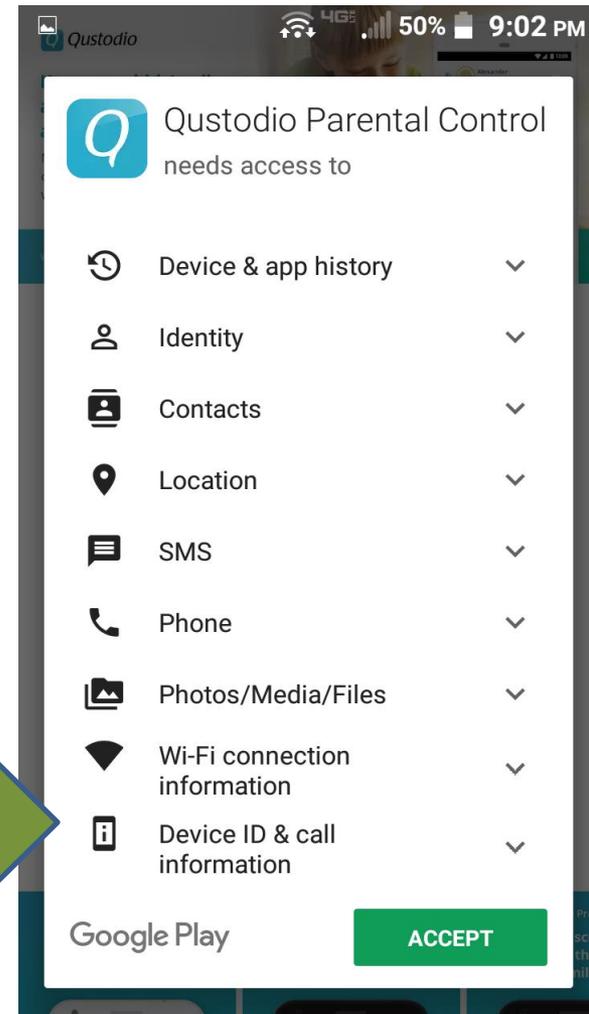
Qustodio asks permission to access many parts of your phone. Tap 'ACCEPT' to allow it to monitor your child's use of the phone.

The download is 22MB so you probably want to be on WiFi to do this.

Let Qustodio download and start to install. You could watch the introductory video while you wait.

Once the install is complete you can tap to 'OPEN' the app

Tap 'Accept All' to accept the terms and conditions.

Qustodio Parental Control
Qustodio LLC
Everyone

UNINSTALL | OPEN

500 THOUSAND
Downloads

3.5
17,567

Productivity

Similar

The Internet's Best Free Parental Control App

WHAT'S NEW
For Parents' Devices, two more controls now available:
-Calls & SMS rules (Premium Android-only

Terms and Conditions
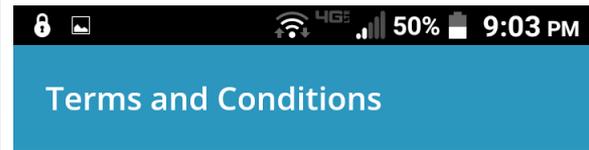
Terms of use

Qustodio Terms and Conditions

Welcome

These terms and conditions ("Terms") govern the access to and use of the Services (as defined below) provided by Qustodio Technologies, S.L. (the "Licensor", "Company" or "we/us") for home users of the Services ("You"), made available at http://www.qustodio.com.

You hereby agree that you have read, understood and accepted these Terms which were made available to you before starting to use the Services. These Terms (including Privacy Policy) also apply to the Qustodio App which is available in the applicable app store.

Use of the Services implies your acceptance of notices, use regulations and instructions made known to you by the Company following acceptance of these Terms; non-acceptance will lead to the termination of the Services.

Qustodio makes your devices safe and accessible, with special features for dealing with difficulties and disabilities associated to navigate and using the internet and mobile devices. Young people and their families may benefit from

Cancel | Accept All

Sign Up

Create your parent account to get started with Qustodio.

Your Name

John

Your email address

john.doe@gmail.com

Re-type your email

john.doe@gmail.com

Next

Sign up using your name and email address (the parent and administrator)

Sign Up

Please enter a password you will remember

Password

•••••••••

Re-type password

•••••••••

Select a password that is hard for your child to figure out yet easy to type on the smartphone.

Sign Up

Please enter a password you will remember

Password

••••••••

Re-type password

••••••••

Next

Remember this password, you may want to share it with your spouse

Welcome, John
Whose device is this?

Kid's device
Protect this device

Most likely this will be the install and setup for your kid's phone. *You could also install on your own smartphone so you can monitor your child from your phone, but monitoring from the Qustodio website on a computer is a lot easier*

Parent's device
Monitor from this device

Device Set Up

Provide a name for this device.
Example: Mike's phone.

Device name

JJ's phone

Next

Name your child's phone something you will recognize in the monitoring control panel called the 'Family Portal'

Enter your child's name, year of birth and gender. Filter settings are not affected by the age/year you enter here. That is something you will need to set in the Family Portal later.

Child Info

Who uses this device? Enter the details below.

Child name

John JR

Birth year

2007

Gender

Boy   Girl

Next

Activate Accessibility

This setting is needed for Qustodio to provide safe and supervised access to all web content, apps and settings for users of this device. See FAQ

Accessibility ⋮

Services
Qustodio
Off

System
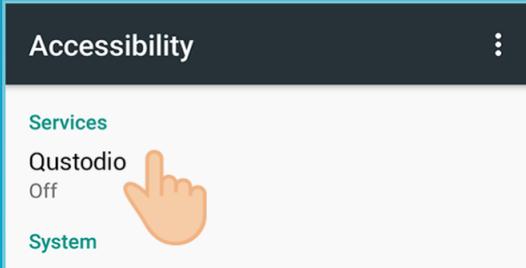
Click on Qustodio on the next screen and slide the button to the right.

Activate now

Now Qustodio needs to take some control of your device so it can effectively monitor and filter.

Accessibility

Services

Security & Privacy
Off

TalkBack
Off

Select to Speak
Off

Switch Access
Off

Qustodio
Off

Vision

Magnification gestures
Off

The Qustodio install will now take you to the phone's accessibility menu. Here you will have to switch Qustodio "on". Tap the Qustodio entry in the menu.
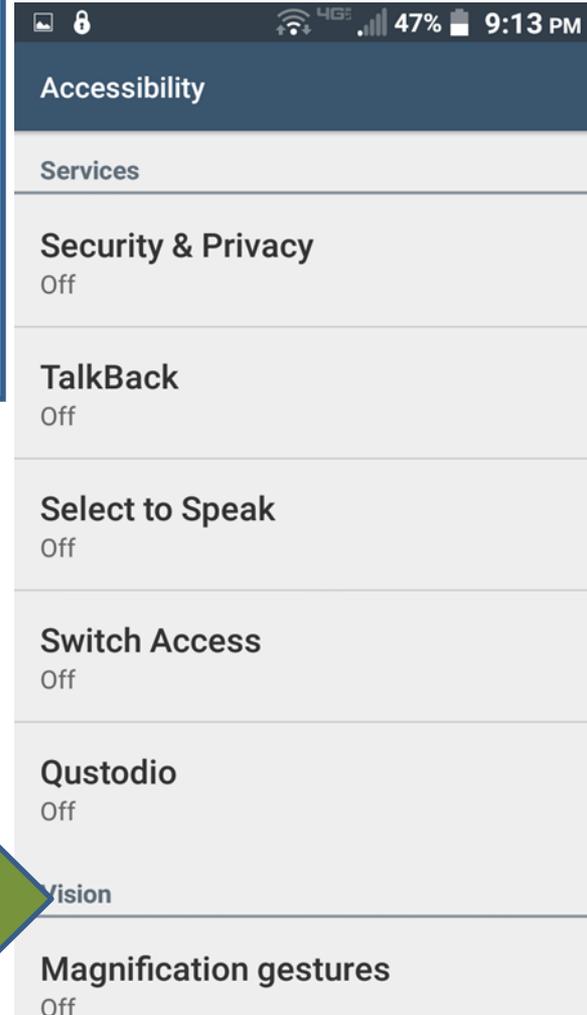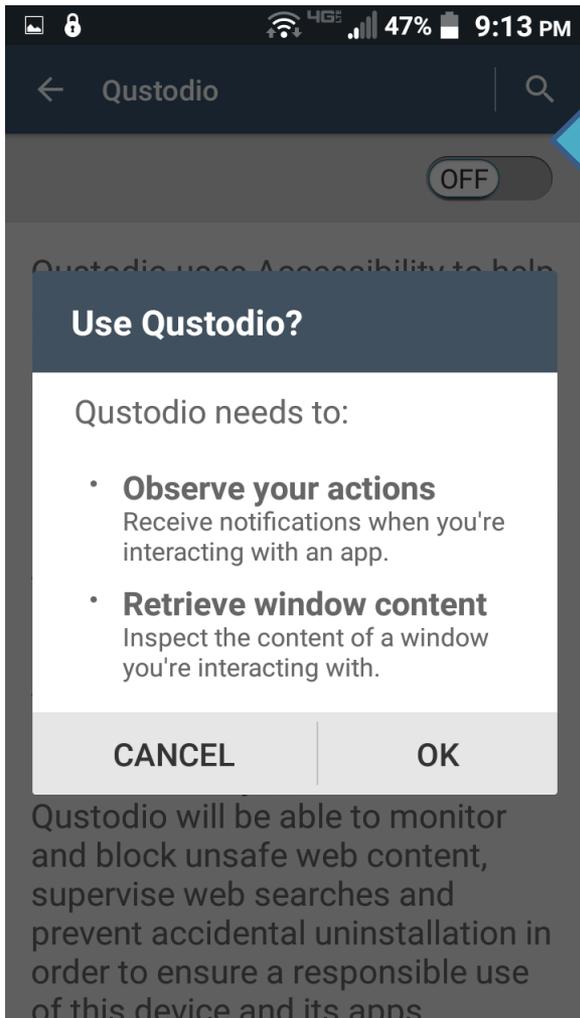
Your phone will prompt you with the permissions Qustodio is requesting. Tap 'OK' to allow Qustodio to monitor your phone.

Next the install will take you to the device administrator page. Tap 'Activate' to protect Qustodio from being uninstalled without a password.

Use Qustodio?

Qustodio needs to:

- **Observe your actions**
  Receive notifications when you're interacting with an app.

- **Retrieve window content**
  Inspect the content of a window you're interacting with.

CANCEL   OK

Qustodio will be able to monitor and block unsafe web content, supervise web searches and prevent accidental uninstallation in order to ensure a responsible use of this device and its apps.

Activate device administrator?

Q Qustodio

Activating this feature will protect Qustodio against being uninstalled by third party applications.

Activating this administrator will allow the app Qustodio to perform the following operations:

CANCEL   ACTIVATE

So far you are using the free version. Qustodio gives you 3 days use of the Premium version. Paying to permanently upgrade may be worth it, it allows you to monitor multiple devices, multiple children, and more.

And... In no time you will receive an email offer for a discount to the premium version.

Now you will be given a brief tour of Qustodio's features.

1. Web browsing filter and tracking.
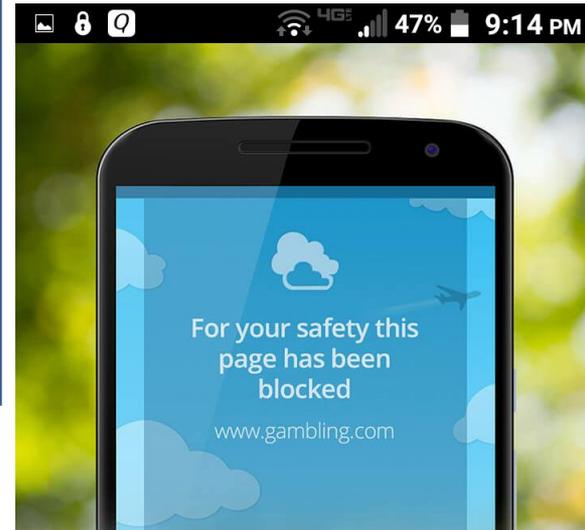
Time's up!
You have used up your internet access time.

Set time limits for web, games and apps
Limit the time kids spend online with their devices and using games and apps.

2. Set time limits on phone use, on a day of the week basis. (ie: allow more time on Saturdays, allow little to none on Sundays)

3. Call, text, and social media tracking.

Admittedly some of these features are only fully functional with the Premium version.

10:23
Sunday, November 2

Michael Smith   10:02 PM
Hi, have your parents left the house yet?

Facebook   9:48 PM
Samantha Williams posted on your timeline.

View Social Network Activity
See who your child is friends with and what type of content they share.
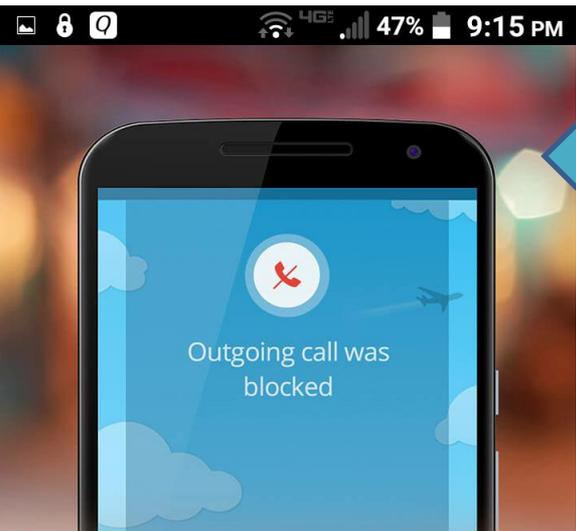
4. You can see calls made and texts sent. Blocking is actually a premium feature.

Monitor and Block Calls & SMS

See who your child calls or texts most and set a list of blocked contacts.
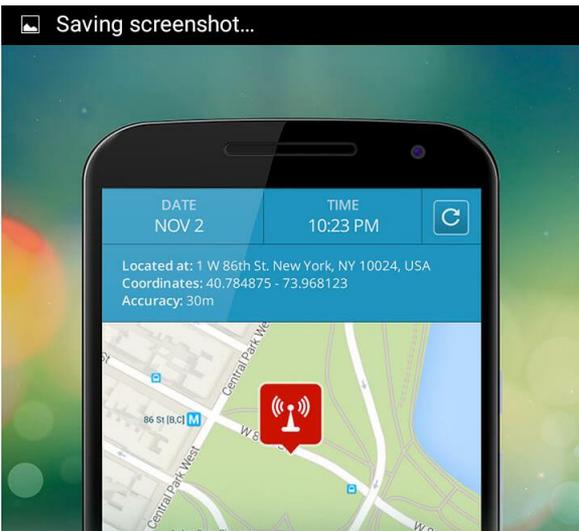
5. Location tracking is another feature that works best with the premium version. A panic button option can be setup for when "your child feels unsafe or wants to share his/her location with entrusted contacts"

Location Tracking & Panic Button

Track your child's location. In an emergency your child can use the Panic Button to call for help.
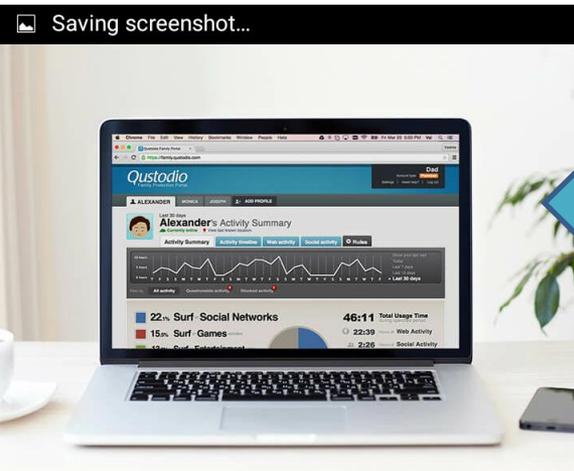
Saving screenshot...

Meet Your Qustodio Family Portal!

Here's where you can manage and monitor your child's activity in real-time.

GO TO MY FAMILY PORTAL

Next you will have to configure Qustodio. Some configuration is done on the Qustodio control panel on the phone, but much is done on the Family Portal website. Tab 'Go To My Family portal'

When asked for the password enter the password you set during the installation steps.

4G 47% 9:15 PM

Qustodio is currently
Active

Please enter your password to manage Qustodio on this device.

Your password

Forgot your password?

Login

Left phone screen:

Qustodio is currently
Active

Qustodio is working to protect and monitor this device.

View activity >

Configure this device >

Disable protection >

Get Premium   Close

Top callout (blue arrow):
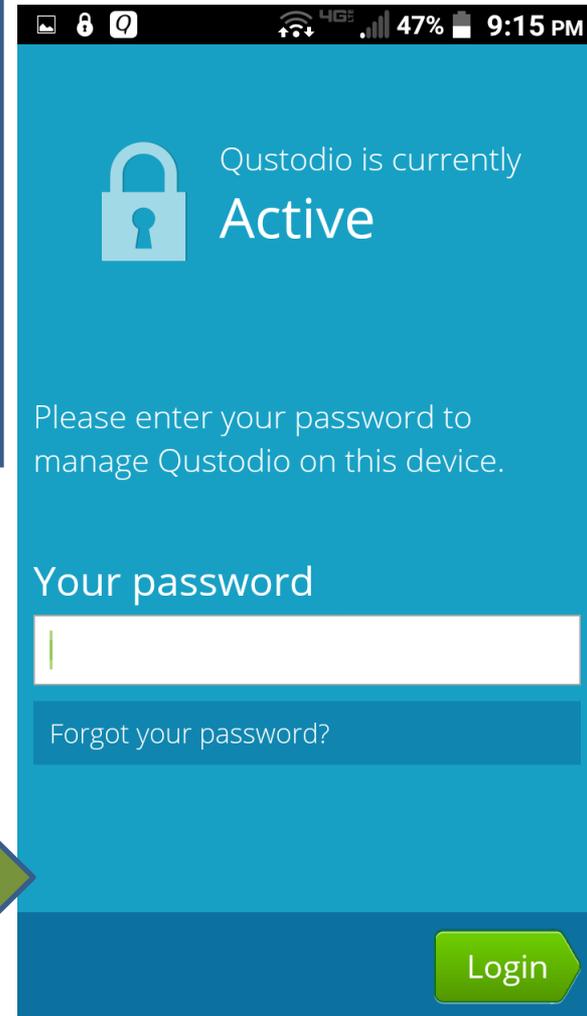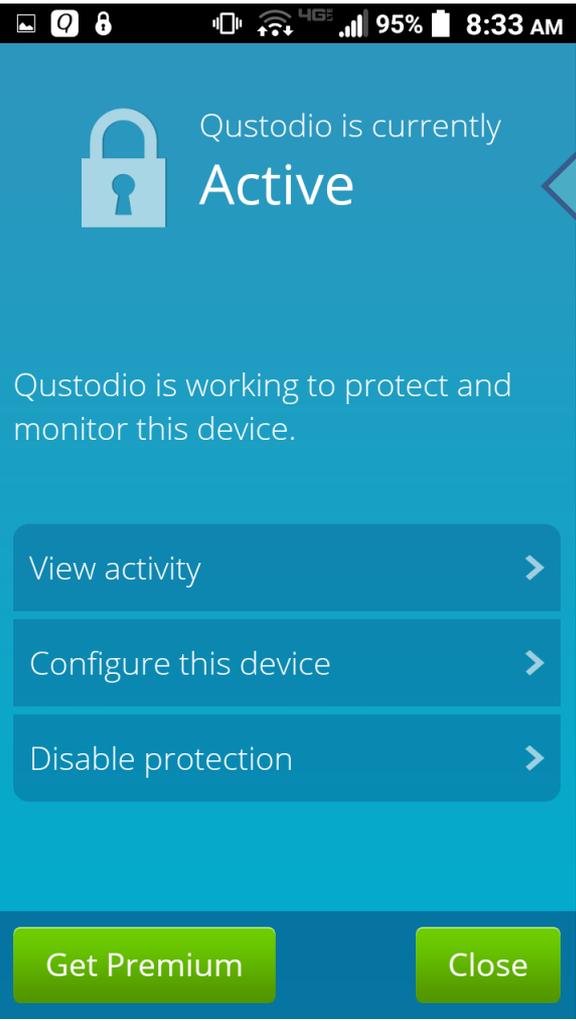
You will be given 3 options.

1. View Activity
2. Configure this device.
3. Disable protection.

Tap 'Configure this device'

Middle callout (green arrow):

First tap 'Device settings', before going online to configure.

Right phone screen:

Qustodio is currently
Active

Qustodio is working to protect and monitor this device.

Configure online >

Device settings >

Get Premium   Close
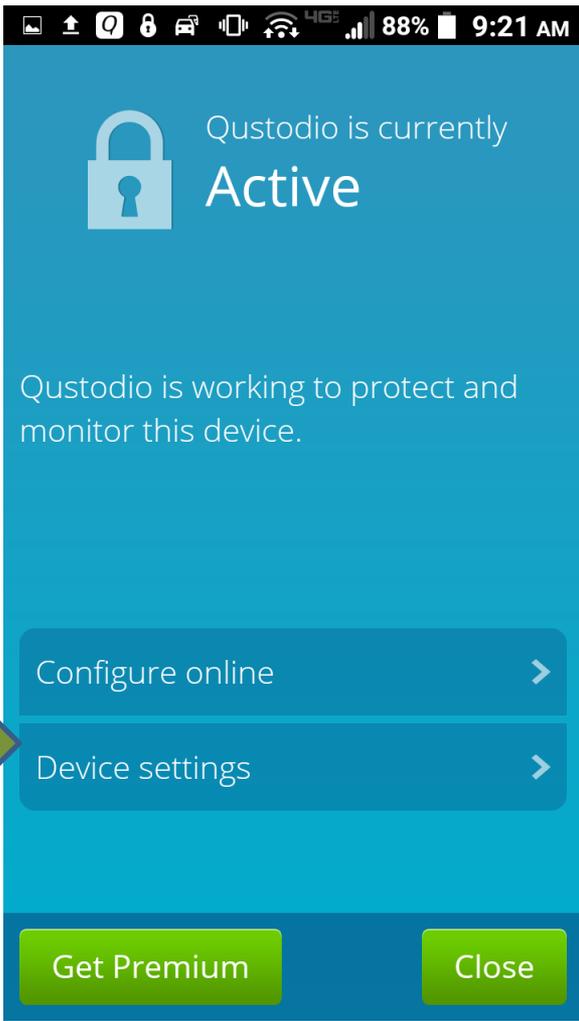
Qustodio Device Settings

Protect Android Settings
Require your Qustodio password to access the Android settings screen

Protect Qustodio Settings
Require your Qustodio password to adjust/disable Qustodio protection

Block Incognito Browsing
Lock browser when Incognito is detected. This feature is experimental. Read more

'Protect Android Settings' and 'Protect Qustodio Settings' should both be enabled. This helps stop inquisitive minds from disabling or uninstalling Qustodio.

Incognito Browsing is a big risk and should be blocked. Parents should test to ensure Incognito browsing is disabled or is filtered as well as regular browsing is filtered. Please read under the 'Read more' link.

- On Android phone's made in 2014 or before enable this 'Block Incognito Browsing'.
- On Android phone's made in 2015 or after this option is not needed as Qustodio will filter Incognito browsing.

![Qustodio smartphone screen]

Qustodio is currently
Active

Qustodio is working to protect and monitor this device.

Configure online >

Device settings >

Get Premium   Close
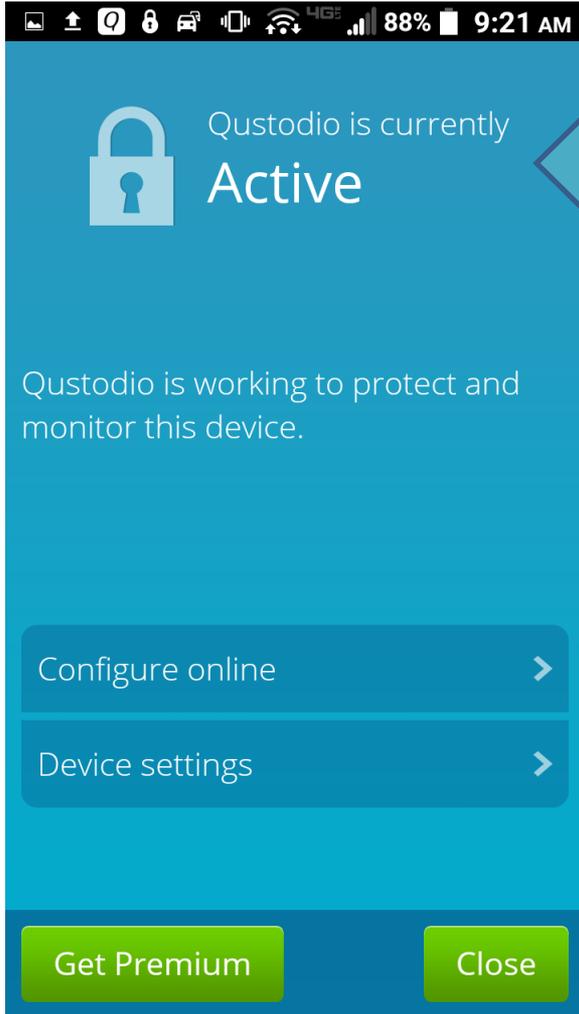
Press the phone back button to return to this screen. Now tap 'Configure Online'.

This will bring you to the Family Portal. This is the portal where most of the configuration is done. Also, this is the portal where you will review all the activity tracked by Qustodio.
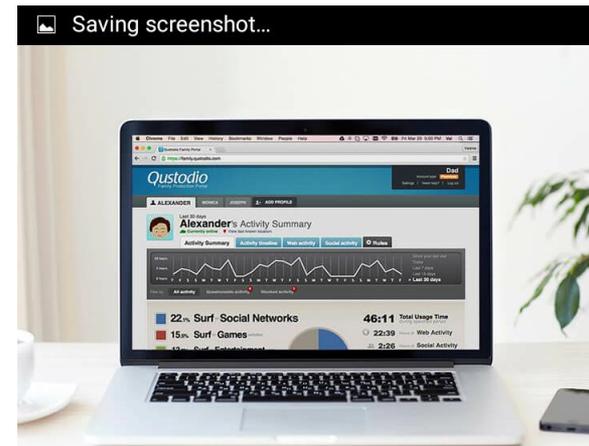
Saving screenshot...

Meet Your Qustodio Family Portal!
Here's where you can manage and monitor your child's activity in real-time.

GO TO MY FAMILY PORTAL
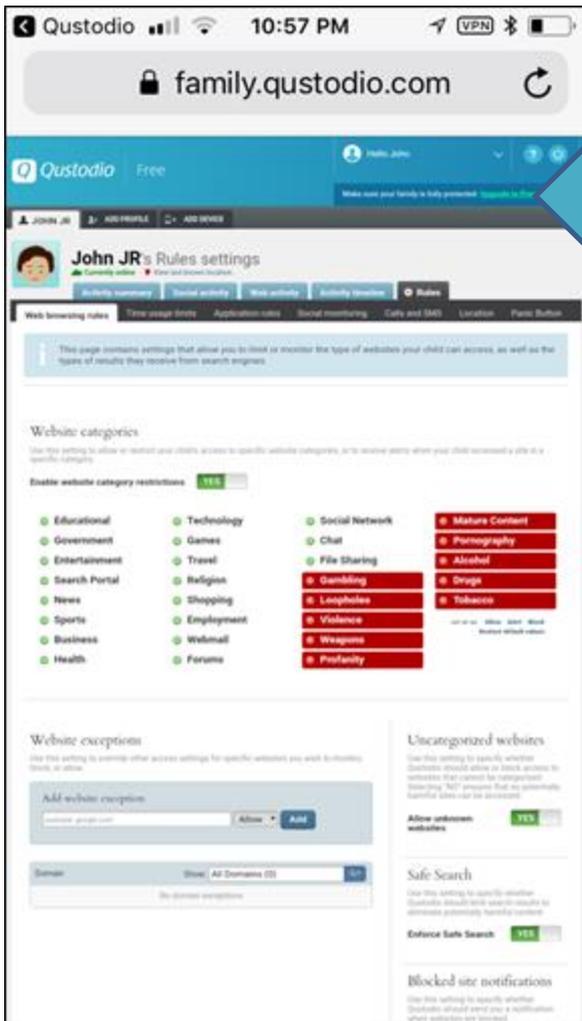
The gray rules tab is where all configuration is done. This is just a standard website, it is easier to use this on a full size computer.

You can login at this link from any device, using the email address and password you just setup.
https://family.qustodio.com/?locale=en

The other tabs in the family portal are used to show you all the activity tracked by Qustodio.
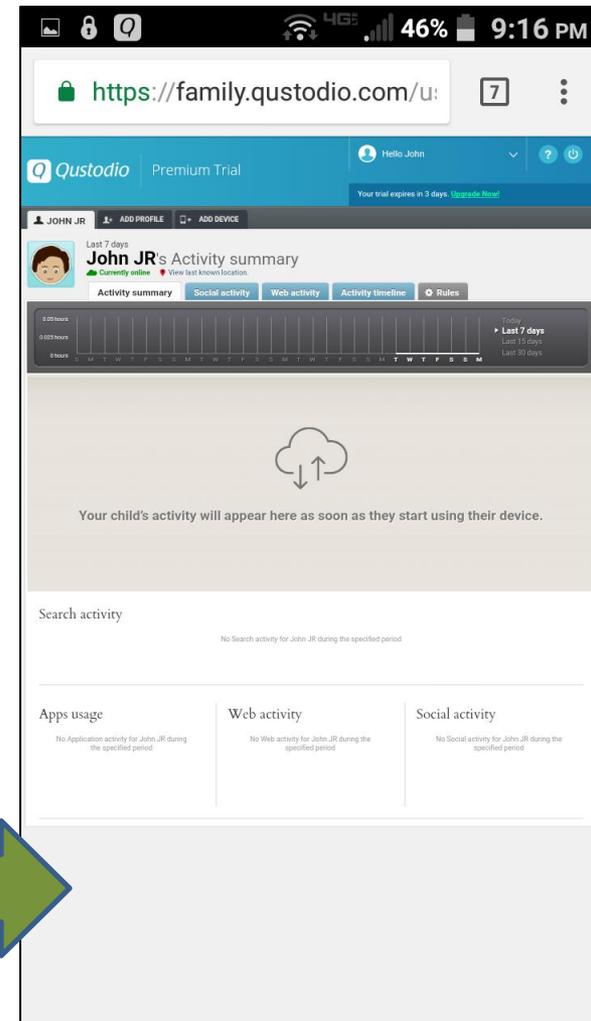
The whole family portal, including each of the configuration and activity tabs, are explained thoroughly in the document titled 'Qustodio Family Portal Guide' on the MMCNJ website
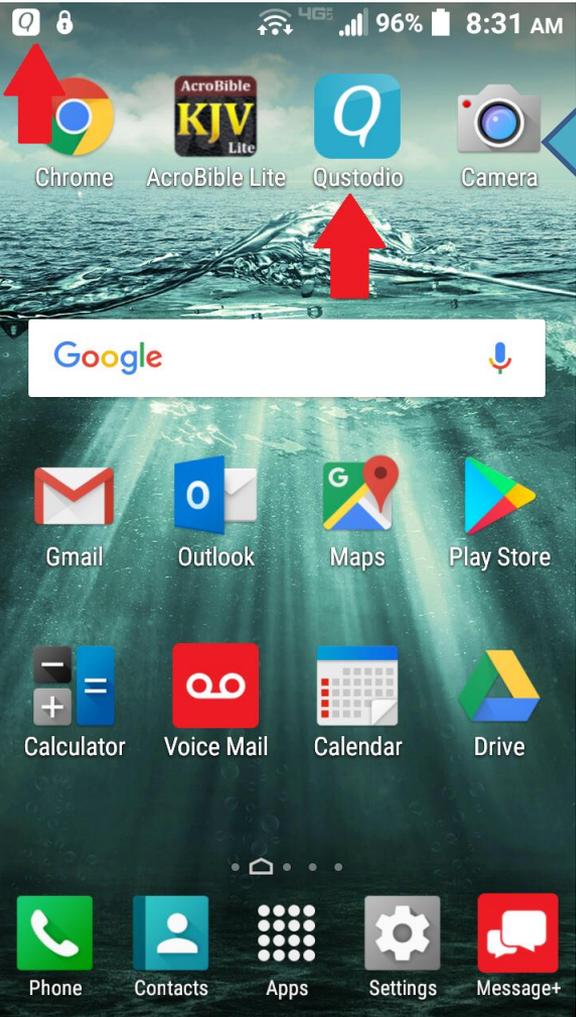
In the future Qustodio settings can be accessed via the icon it places on your home screen or in your banner screen. (FYI, both of these can be hidden/removed)

You will be prompted by the familiar login screen for a password your child should never know. And then you will see the familiar Family Portal settings and activity webpage.

Qustodio is currently
Active

Qustodio is working to protect and monitor this device.

View activity

Configure this device

Disable protection

Get Premium   Close
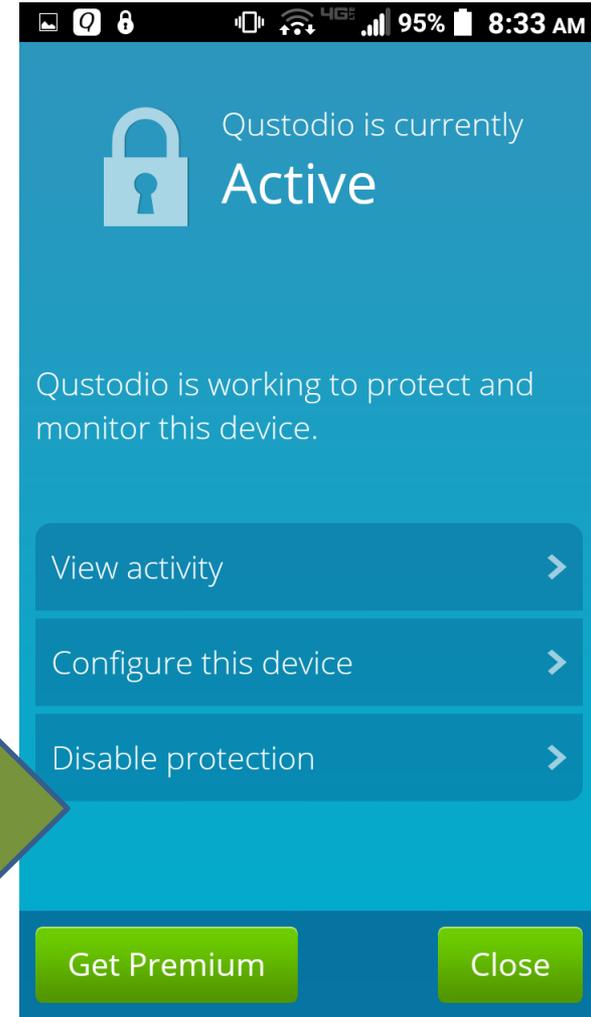
One final note: If you are having trouble with Qustodio not working, definitely contact them or even your Modern Media Committee for support. Especially if you have paid for the Premium version. But, you also might want to consider the age of your phone. Software like this, from any vendor, is more thoroughly tested on the latest models, and there can be obvious bugs when working with older models. This is yet another reason to be vigilant in keeping watch on your child's smart phone, their activity, and how Qustodio is behaving.

Or, for any questions or suggestions please fell free to contact your Modern Media Committee at:

modernconcerns@gmail.com

Further information regarding safety and Modern Media can be found at:

www.tinyurl.com/mmcnj