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Qustodio Parental Control App

Works on     kindle nook

iPhone Installation Guide

Dear Parent,

Our Synodical Modern Media Committee strongly recommends using a filter and accountability software on all our devices. Especially on the smart phones we give our children. They recommend the Qustodio Parental Control App. Your local Modern Media Committee strongly echo these recommendations.

This guide will help you install and use Qustodio on your child's smart phone. It is important to remember this isn't a set it and forget it application (there is no such thing). It is crucial to be vigilant. In addition to watching their activity daily/weekly, check and test your child's phone from time to time to make sure Qustodio is still active, and is still filtering. If you are unable to do this please get a basic flip phone for your child, without a data plan; which is actually the best recommendation overall.

Qustodio's website and further information can be found here:

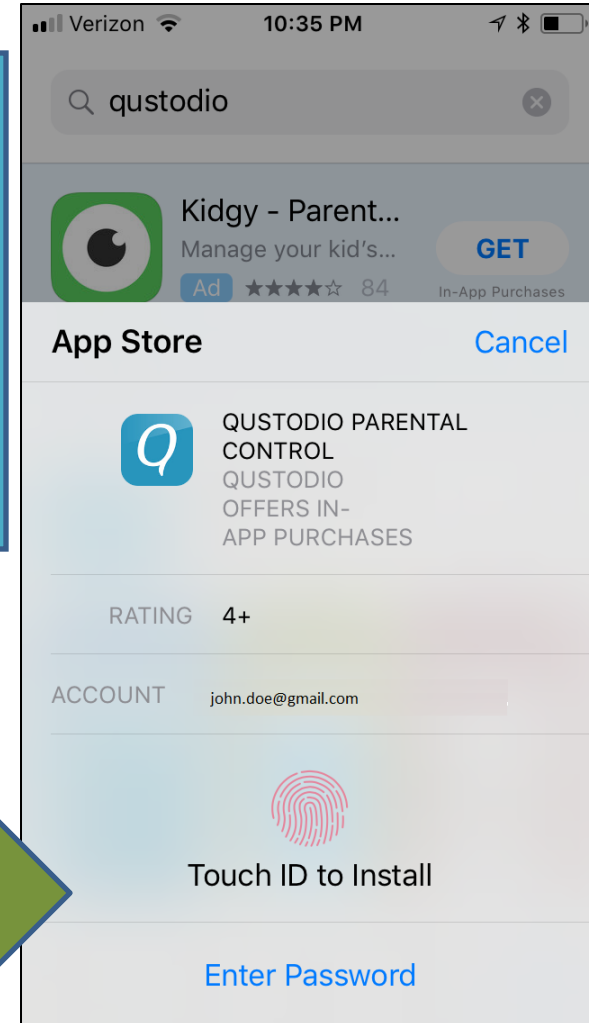
<https://www.qustodio.com/en/>

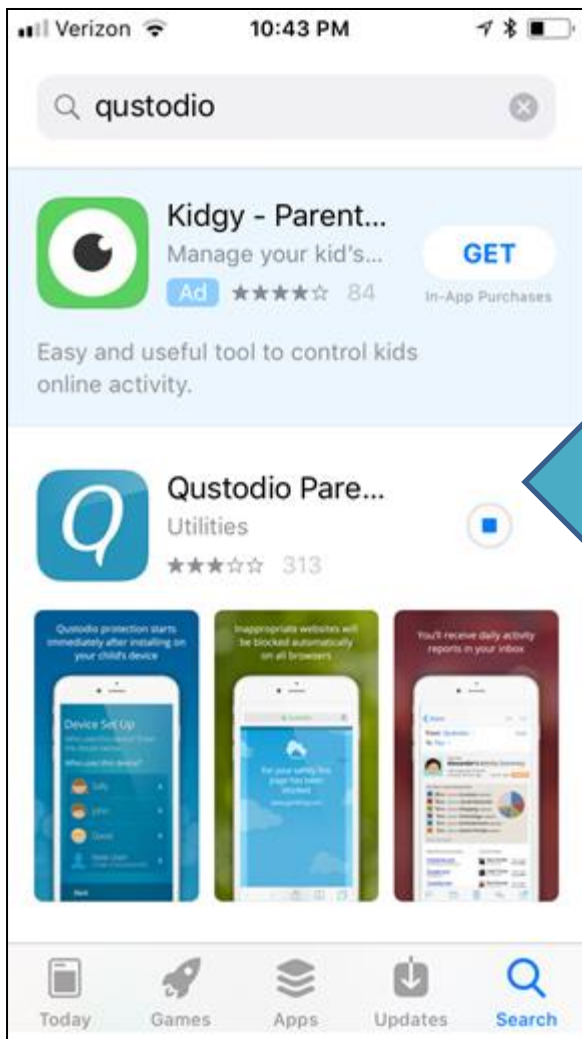
Let's Install Qustodio!



To start let's tap the 'App Store' and use the search feature to find 'Qustodio'. Tap 'GET' to install it.

The App Store needs your iPhone's password to allow the install of the Qustodio App.

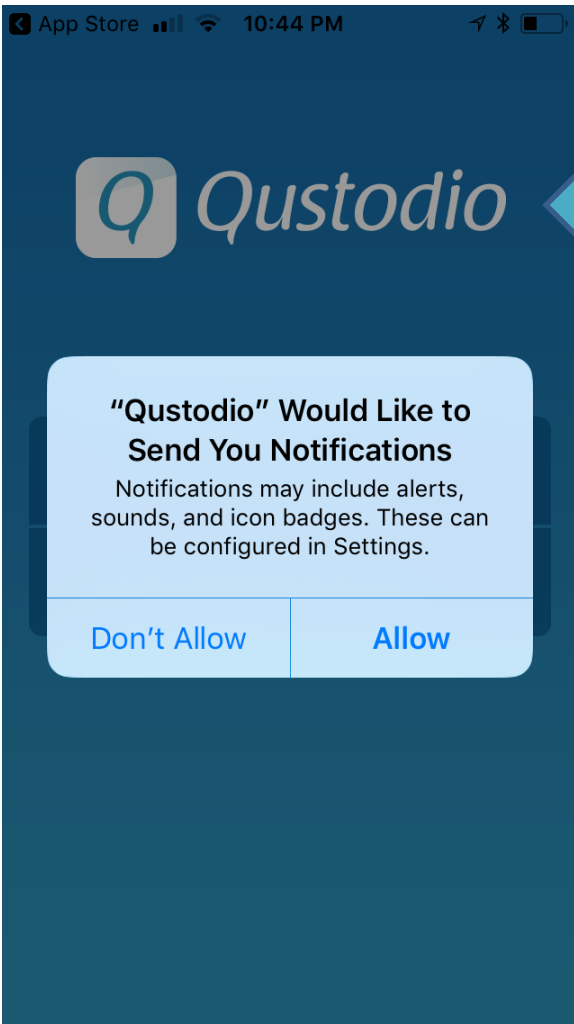




The installation will start.
The download is 22MB so
you probably want to be on
WiFi to do this.

When the install is complete
you can tap "Open" to start
Qustodio configuration.





Tap "Allow" to let Qustodio always give you notifications while using the iPhone.

Assuming this is the first device you are installing Qustodio on, and you don't already have an account, tap "I'm new to Qustodio".



App Store 10:46 PM

Sign up

Create a new Qustodio account.

Your name

Your email

Your password

Back Next


Sign up using your name and email address (the parent and administrator). Remember the password you set here, you may want to share it with your spouse. Make it something hard to guess but easy to type on the smartphone.

Most likely this will be the install and setup for your kid's device (smartphone). Tap "Kid's Device". *You could also install on your own smartphone so you can monitor your child from your own phone, but monitoring from the Qustodio website, on a computer, is a lot easier.*


9:06 PM 49%

Welcome, John

Whose device is this?



Kid's device
Protect this device



Parent's device
Monitor from this device

Verizon 10:49 PM

Child info

Who uses this device? Enter details below.

Child name

Birth year

Gender

☐ Boy ☒ Girl

Next

Enter your child's name, year of birth and gender. Filter settings are not affected by the age/year you enter here. That is something you will need to set in the Family Portal later.







You can choose an Avatar icon that is used for your child's profile.

Verizon 10:49 PM

Child info

Please choose your favorite avatar below.

John Jr's avatar

Back

Verizon 10:50 PM

Device Set Up

Provide a name for this device.
(Example: Mike's phone.)

Device name

John Jr's iPhone

Back Next


Name your child's phone something you will recognize in the monitoring control panel called the 'Family Portal'.

Now Qustodio asks for permission for some control of your device so it can effectively monitor and filter. Tap "Grant" to allow.

Verizon 10:50 PM

Grant Permissions

Some permissions are needed so you can track your child's location with Qustodio.



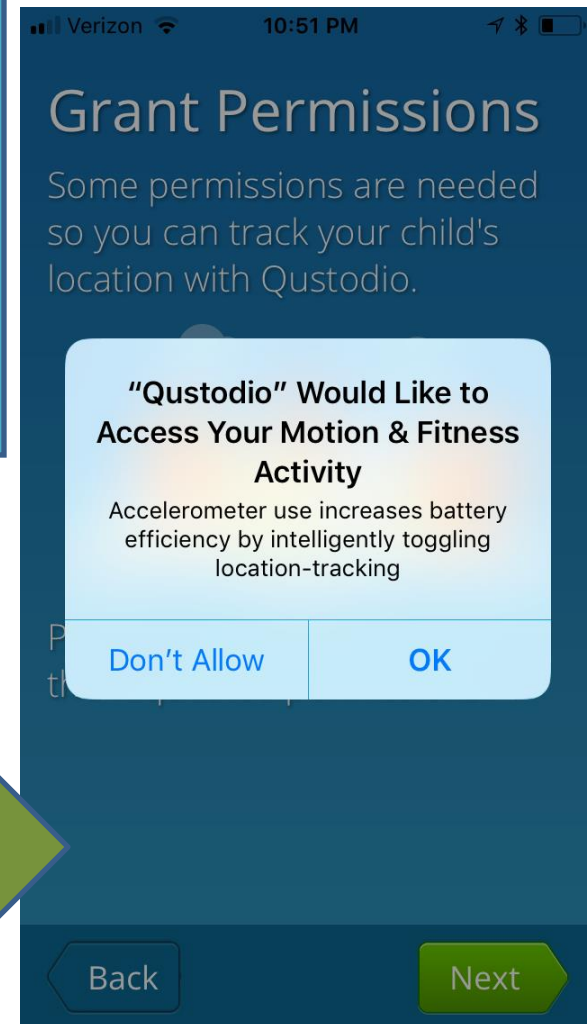
Please click "Grant" and accept the requested permissions.

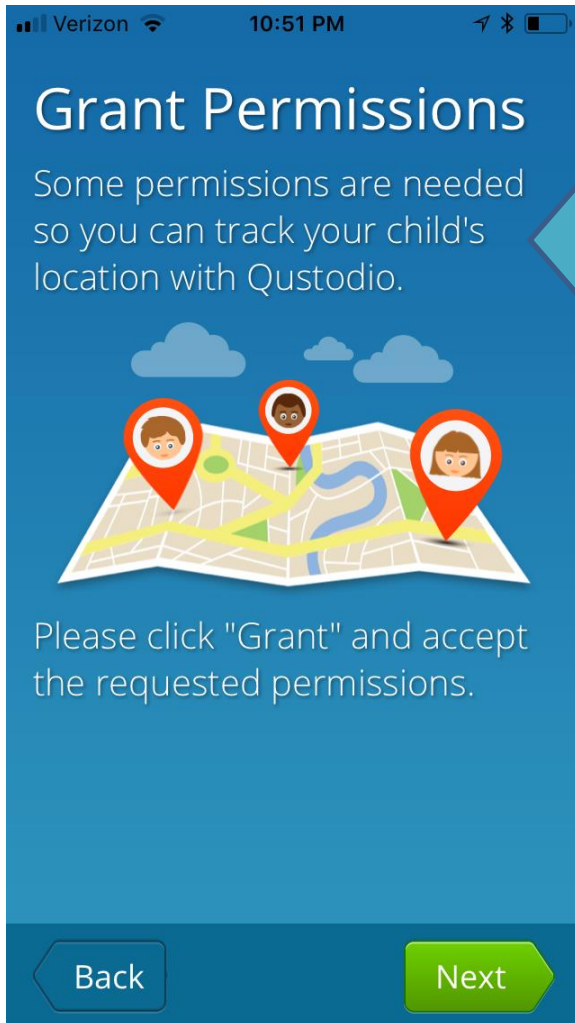
Back Grant



Qustodio also keeps track of your child's phone's location. Tap "Always Allow". Location tracking is provided in the Free version of Qustodio. But more location details are given in the Premium version (which we haven't discussed yet).

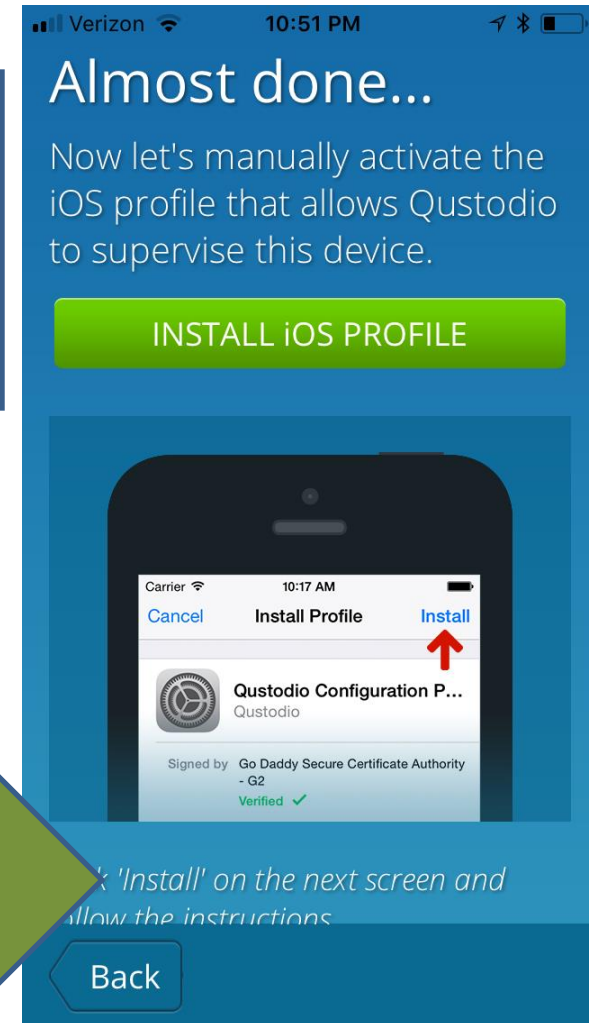
Also, tap "OK" to allow Qustodio to use the Accelerometer to sense when the device may be moving and changing location.

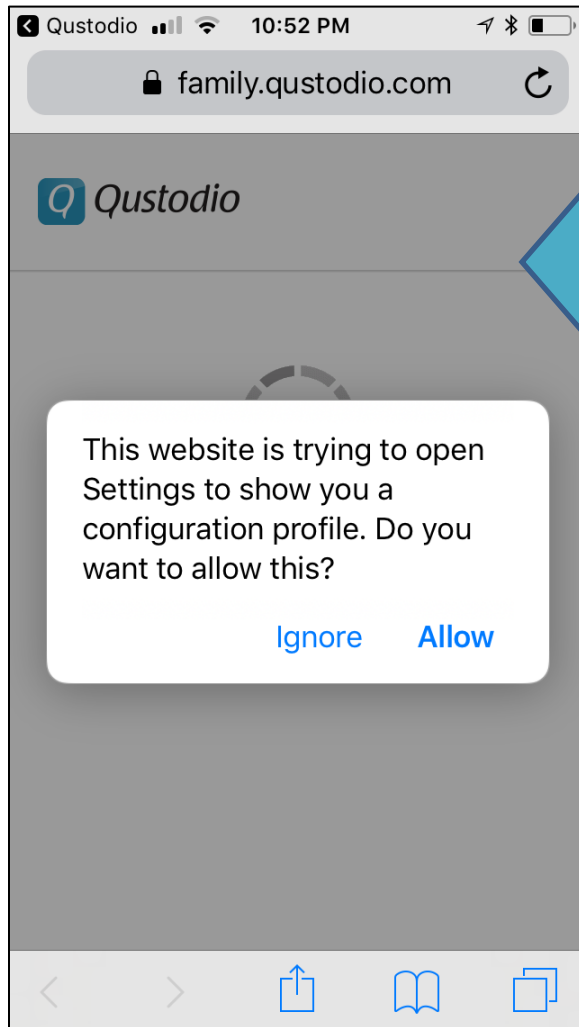




Tap next to finish granting tracking permissions.

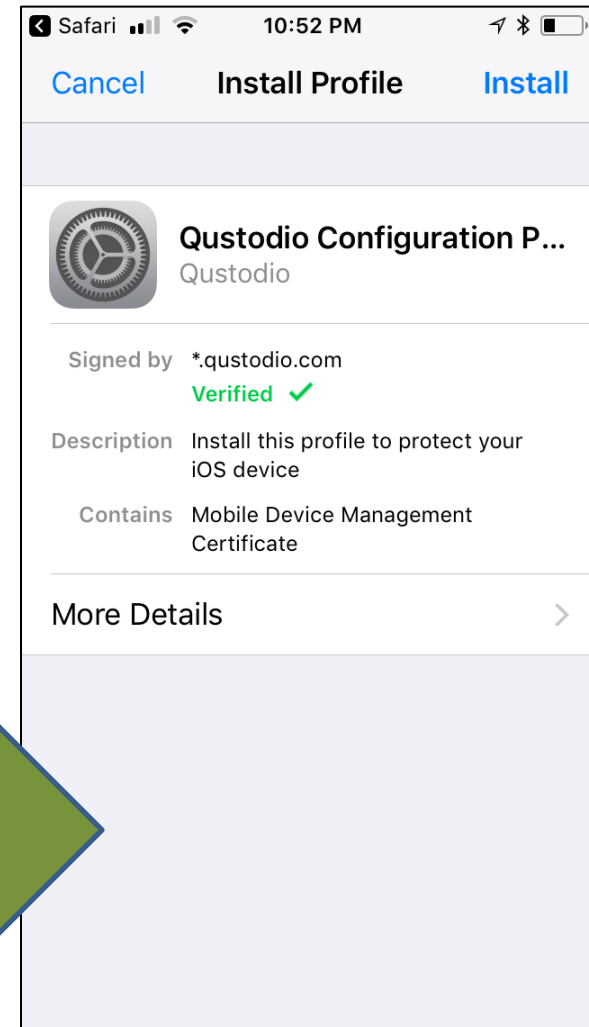
These next steps configure a new supervisor profile on your iPhone. This is the step that allows Qustodio to block certain apps and to prevent from being disabled or uninstalled. Tap "Install iOS Profile".

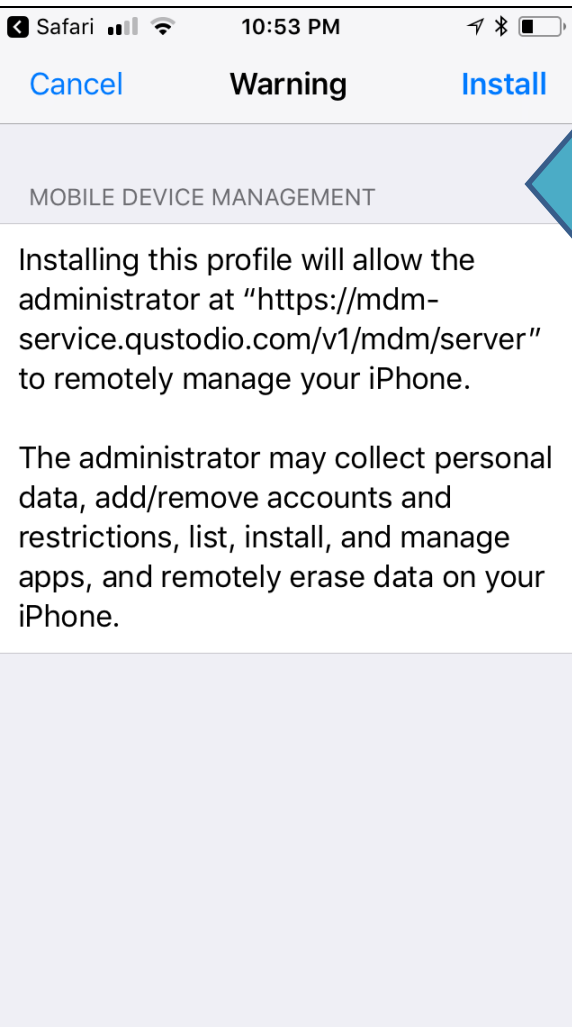




Quastodio will open your web browser and your iPhone settings app. Tap "Allow" to the warning your phone gives you.

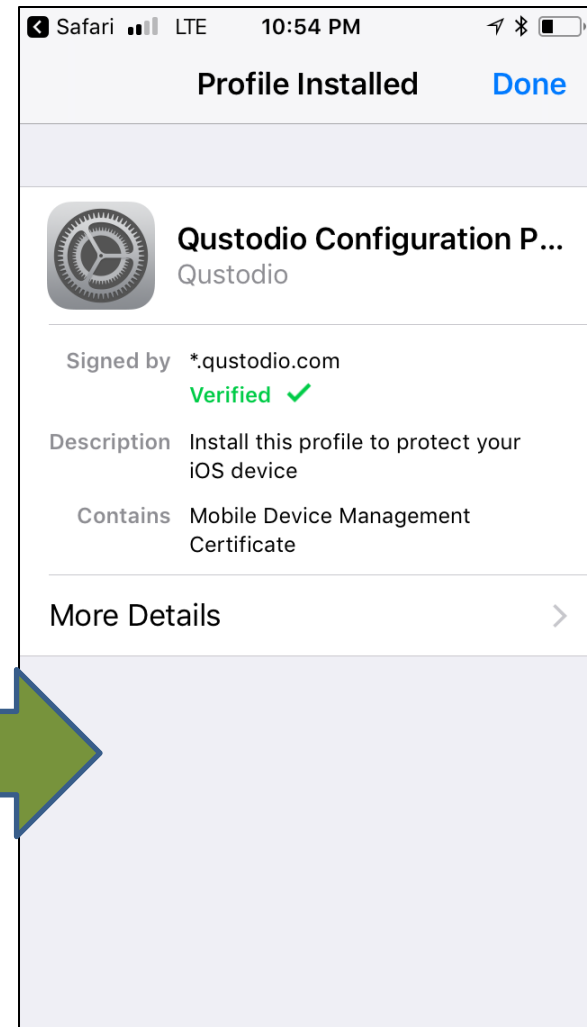
You will see information about Quastodio's supervisor profile that it would like to install. Note: your iPhone sees it is a safe verified profile to use. Tap "Install".

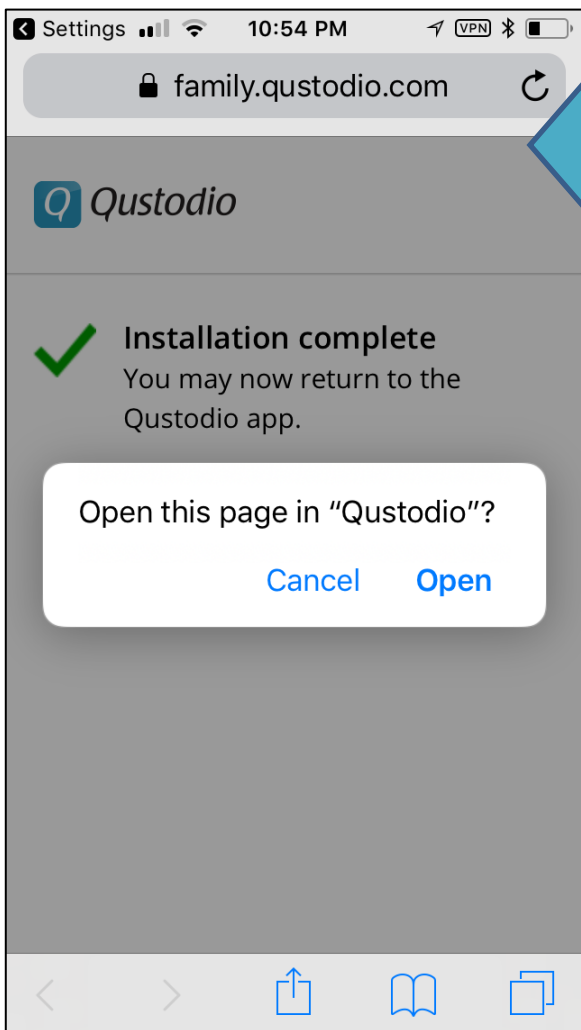




Normally getting a message like this would raise a red flag. But since we are installing a Parental Control app we know it is safe. Tap "Install" to continue.

At the "Profile Installed" screen the profile is now active. Tap "Done" to continue.

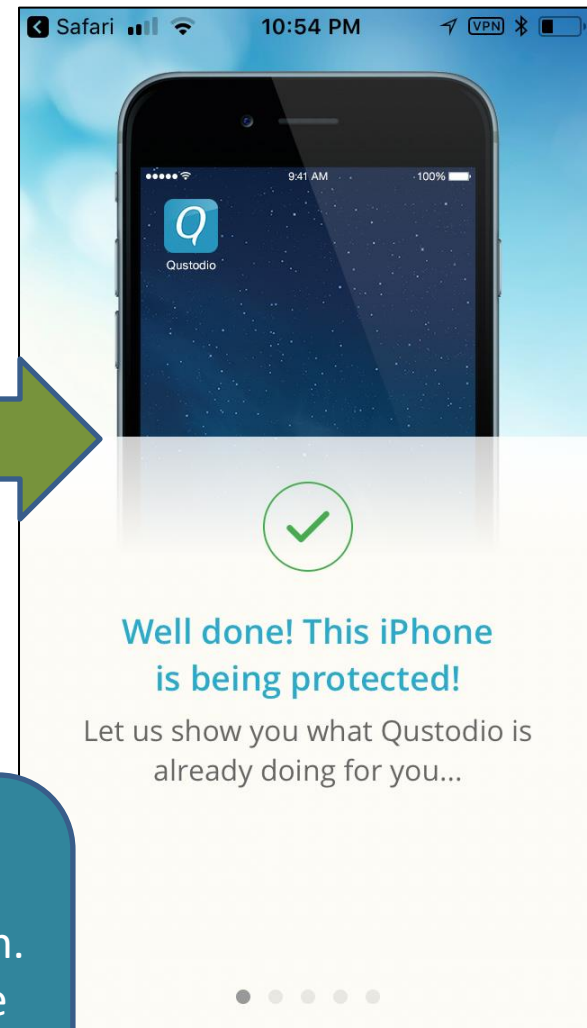




With the supervisor profile install complete tap "Open" to return from the web browser to the Qustodio configuration.

Next is a tour of Qustodio's free features. The premium version, not discussed yet, does give you more features.

So far you are using the free version. Qustodio gives you 3 days use of the Premium version. Paying to permanently upgrade may be worth it, it allows you to monitor multiple devices, multiple children, and more.



And...In no time you will receive an email offer for a discount to the premium version.

1. All web browsing is now filtered. Filter strength settings are set on the Family Portal website (which we haven't discussed yet).

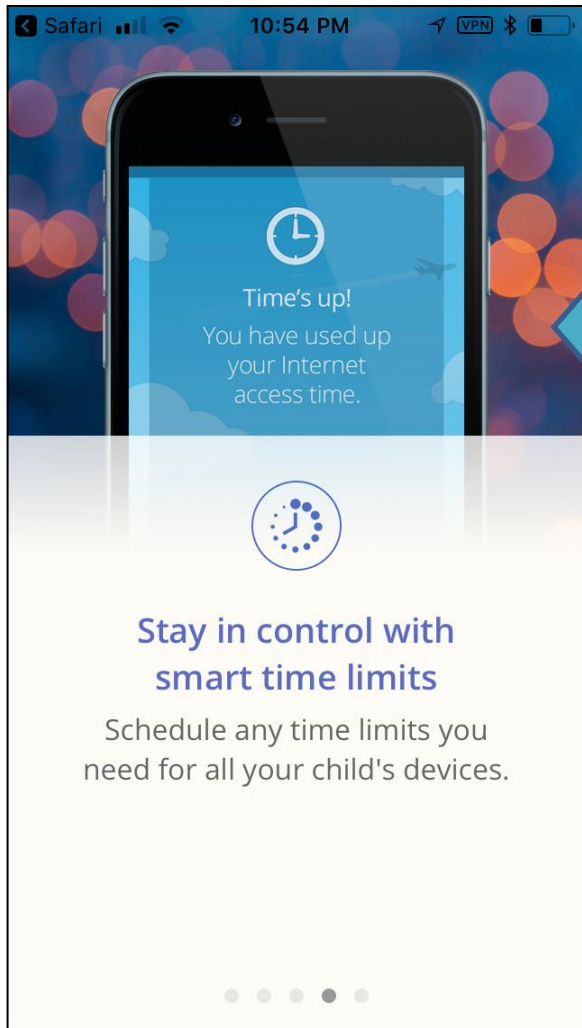
All web activity is now supervised

Inappropriate sites are being blocked automatically.

Daily Activity Report in your Inbox

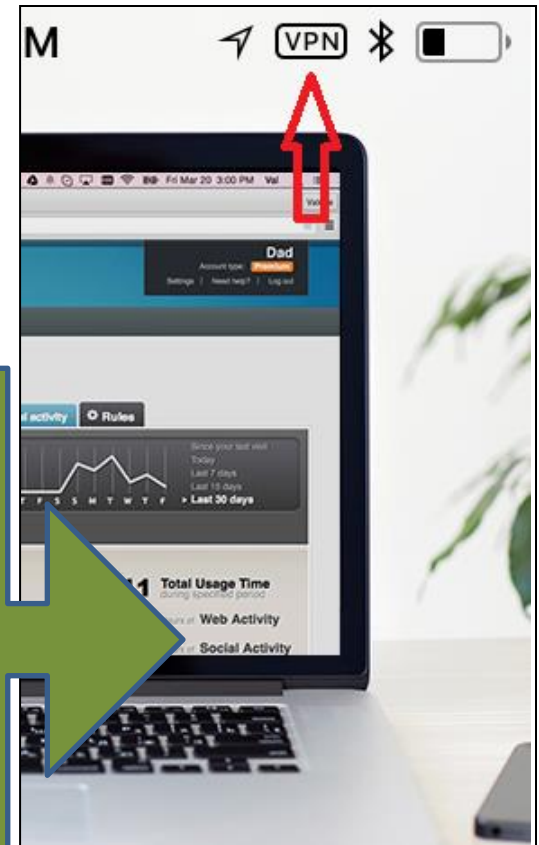
You'll get a daily report that summarizes your child's online activity.

2. You will get an email daily, or weekly, showing you an overview of the activity on your child's iPhone.




3. In the family portal you can even set time limits, as well as time periods, when your child can use the internet, or even set when they can't use the phone at all.

You may notice a new “VPN” symbol at the top of the screen. Qustodio monitors your child's device using a Virtual Private Network (VPN). It sends your child's network traffic through Qustodio servers where monitoring and rules can be enforced.



Safari 10:54 PM VPN



Meet Your Qustodio Family Portal!

Here's where you can manage and monitor your child's activity in real-time. Log in now to check it out!

GO TO MY FAMILY PORTAL

[Close Tour](#)

Next you will have to configure Qustodio. This is done on the Family Portal website. Tab 'Go To My Family portal'

This also is the portal where you review all the activity tracked by Qustodio. Login with your email address and the password you just set up.

Qustodio 10:56 PM VPN

family.qustodio.com

Qustodio
Family Protection Portal




Log in

Email address

Password

Log in

[Forgot your password?](#)

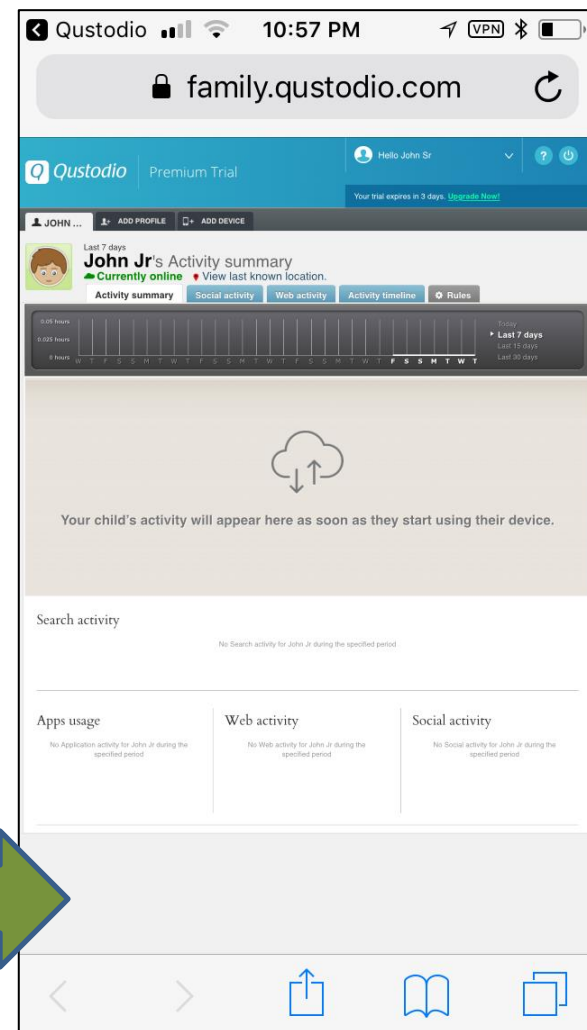
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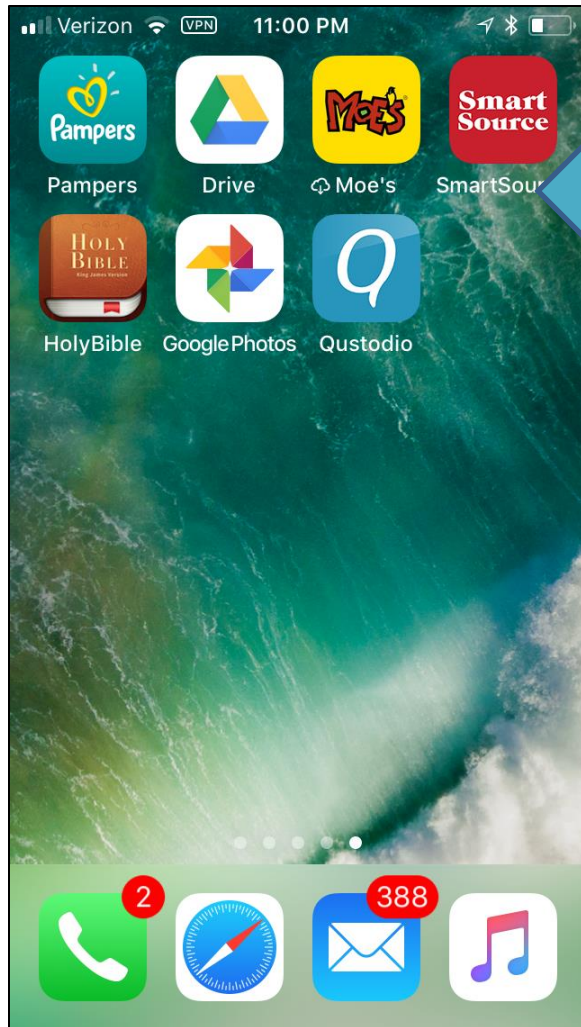
The gray rules tab is where all configuration is done. This is just a standard website, it is easier to use this on a full size computer.

You can login at this link from any device, using the email address and password you just setup.
<https://family.qustodio.com/?locale=en>

The other tabs in the family portal are used to show you all the activity tracked by Qustodio.



The whole family portal, including each of the configuration and activity tabs, are explained thoroughly in the document titled '[Qustodio Family Portal Guide](#)' on the MMCNJ website



In the future Qustodio settings can be accessed via the icon it places on your home screen or in your banner screen. (FYI, both of these can be hidden/removed)

You will be prompted by the familiar login screen for a password your child should never know. And then you will see the familiar settings and activity Family Portal website.

A screenshot of the Qustodio Family Protection Portal login screen. The top status bar shows Qustodio, VPN, and 10:56 PM. The browser address bar shows family.qustodio.com. The page features the Qustodio logo, a 'Log in' heading, and input fields for 'Email address' and 'Password'. A blue 'Log in' button and a 'Forgot your password?' link are also visible. The bottom of the screen shows standard mobile browser navigation icons.

One final note: If you are having trouble with Qustodio not working, definitely contact them or even your Modern Media Committee for support. Especially if you have paid for the Premium version. But, you also might want to consider the age of your phone. Software like this, from any vendor, is more thoroughly tested on the latest models, and there can be obvious bugs when working with older models. This is yet another reason to be vigilant in keeping watch on your child's smart phone, their activity, and how Qustodio is behaving.

Or, for any questions or suggestions please feel free to contact your Modern Media Committee at:

modernconcerns@gmail.com

Further information regarding safety and Modern Media can be found at:

www.tinyurl.com/mmcnj